**Big Mesa MDWCA**P. O. Box 40, Conchas Dam, NM 88416 Ph. 575.868.4550, Fax. 575.868.2360

Email <u>BigMesa@bigmesa-nm.com</u>Website: http://www.bigmesa-nm.com **Application for Service** 

Name:		Date:		
Spouse/Co-Owner:	Home/O	Home/Cell Phone:		
Mailing Address:	City, St, Zip			
SSN:	DOB:			
Email Address:	I would Like to receive	ve: E-BILLS	_ Paper	
Place of employment:		Work Ph		
Service address:	Section:	Block:	Lot:	
		A:41, 41, 1	1	
a secondary contact person:	erty, please provide Big Mesa MDWC			
and regulations of Big Mesa MDW rules and regulations being subject I/We the undersigned, furth	ner agree that in the event of transfer of er. It is also agreed and understood that	ompany at Conchas  f ownership, to have	Dam, NM. Such all water	
Customer Signature:				
Spouse Signature:				
Fees       \$2,0         New Install       \$2,0         Membership       \$1         Transfer Fee       \$1         Reconnect Fee       \$1         Replace Meter Fee       \$7	00.00 00.00	ccount No.:		
Paid: \$ Method of Paym	nent: Received by:	ח	ate:	

## **Big Mesa MDWCA**

P. O. Box 40, Conchas Dam, NM 88416 Ph. 575.868.4550, Fax. 575.868.2360

Email <u>BigMesa@BigMesa-nm.com</u> Website: http://www.bigmesa-nm.com

## **Information for New Residential Members**

To all new members,

Upon receipt of Septic Permit and/or Property Transfer Evaluation, proof of ownership documentation, and completed application for service, the fee schedule is as follows: The Hook-up fee for a new service, for undeveloped properties, is \$2,000.00. Transfer of ACTIVE Service is \$100.00. You must be a member to receive service and the Membership Fee is \$100.00. Once you have had the water turned on, or transferred, you will receive a bill every month. If you choose to have the water shut off, and at a later date want the water to be turned back on, the cost will be \$150.00 plus all back charges since the water was turned off or \$1,000.00, whichever is less. This is according to the rules and regulations of Big Mesa MDWCA.

Bill Charges and Information: The monthly minimum for water at this time is \$45.00 for (zero) 0 to 5,000 gallons, and \$10.00 for Trash, each to include tax. The bills are sent out at the first of each month and due by close of business on the 25<sup>th</sup> of each month. If you do not receive a bill by the 10<sup>th</sup>, please contact the office so that we can assist you.

To address Delinquencies: A member will be charged a 15 % Late Fee if the bill is not paid by the 25<sup>th</sup> of the month and will continue monthly until balance is Paid in full. If the bill remains unpaid for 60 days, a 10-day shut off notice will be sent certified mail. If the bill remains unpaid for seventy (70) days, the water meter will be locked until the outstanding balance is paid in full along with a reconnect fee of \$150.00. If the balance remains unpaid for an additional 30 days the meter will be a be removed until payment of all past delinquencies plus all applicable taxes, and a meter replacement fee of \$750.00, are all Paid in Full. It is up to the Member to ensure the bill payment is received by the Big Mesa MDWCA office. Unreceived mail or unreturned Certified cards will not excuse non-payment and Accounts will be billed/shut-off according to Big Mesa MDWCA Rules and Regulations, Topic No. 4.

Any member that receives a certified notice of delinquency will be required to provide a \$350 security deposit to continue services. The security deposit will be held as a credit on the customer's account for a minimum of 12 months. If there are no further late payments during the 12 months, the customer may use this credit toward future charges on their account.

Bill data: Please check the bill when it is received to ensure the information and charges are correct. If you have any concerns or questions, please contact the office as soon as possible so that it can be addressed and corrected if necessary.

You can pay online at www.bigmesa-nm.com or set your account up on Auto Draft with the Business office.

Customer's signature: \_\_\_\_\_\_

Spouse/Co-Owner signature: \_\_\_\_\_

Date:

I/We have read the listed information and agree to the above.